



THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:	§	Docket Number: 11433RRUS01U
Holden, et al.,	§	(22171.177.02)
	§	
Serial No.: 09/735,427	§	Customer No. 27683
	§	
Filed: December 12, 2000	§	Group Art Unit: 2151
	§	
For: SYSTEM AND METHOD FOR	§	Examiner: Phillips, Hassan A.
DYNAMIC QUEUING IN AN	§	
AUTOMATIC CALL DISTRIBUTOR	§	

AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the non-final Office Action mailed January 3, 2006, please reconsider the application in light of the following amendments and remarks:

A request for a one month extension of time and the fee associated with same are enclosed herewith. No additional fees, including additional extension of time fees, are believed necessary for consideration of the present paper; however, if any fees, including additional extension of time fees, are necessary, the extension of time is hereby requested, and the Commissioner is hereby authorized to charge any fees, including those for the additional extension of time, to Haynes and Boone, LLP's, Deposit Account No. 08-1394.

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 7 of this paper.